CARMICHAEL*S

Notice Informing Individuals About Nondiscrimination and Accessibility

Carmichael's Cashway Pharmacy, Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR§92.101(a)(2)).

- Carmichael's provides free aids and services, such as qualified sign language interpreters and written information in other formats, to people with disabilities to communicate effectively with us.
- Carmichael's provides free language services, such as qualified interpreters and information written in other languages to people whose primary language is not English.

If you believe that **Carmichael's Cashway Pharmacy, Inc**. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Compliance Officer 1002 N. Parkerson Ave., Crowley, LA 70526 337-785-3138 phone 337-785-3124 fax compliance@carmichaelsmed.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the **Compliance Officer** is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil

Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201, 1-800-368-1019, 800-537-7697 (TDD).

This notice is available on Carmichael's website.